

REGISTRANT INFORMATION

Name _____

Company _____

Billing Address _____

City _____ Province _____ Postal Code _____

Telephone _____ Fax _____ Email _____

Date Requested _____

Notes _____

PAYMENT

Bill My Company: Purchase Order _____

Cheque (Make Payable to Tsubaki of Canada Ltd.) _____

Visa Charge: Visa Number _____

Tsubaki of Canada Limited, 1630 Drew Road, Mississauga, ON L5S 1J6 / Tel: 905.676.0400 / Fax: 905.676.0904 / Toll-Free: 1.800.263.7088 / e-mail: info@tsubaki.ca www.tsubaki.ca
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TECHNICAL

services

\`sur-vis\`n, 1: The Tsubaki Advancing Technical Services that lower cost, reduce downtime and increase productivity 2: the performance of work or duties for a superior or as a servant: found the better service to be excellent 3a: the employment in duties or work for another as for a government has been in the company service for 15 years 3b: a government branch or department and its employees: the diplomatic service 4: a department or branch of a hospital staff that serves specific patient care:



At Tsubaki, we support what we sell. This means that we are your partner in reducing downtime, lowering maintenance costs and increasing productivity. Not everyone can say that. Tsubaki's Technical Services staff is available for on-site inspections and will recommend the best solution for your application. We can also tailor our in-house seminar workshops to your individual needs. Our services include the following:

On-Site Services

- Maintenance Seminar
- Critical Application Survey
- Application Troubleshooting
- Failure and Wear Analysis

In-House Services

- Maintenance Seminar
- Facility Tours
- One Day Seminars
- Failure and Wear Analysis
- Sample Identification
- Chain Selection
- Application Troubleshooting

SERVICE	COST	NUMBER OF PARTICIPANTS	TOTAL COST*
Maintenance Seminars <ul style="list-style-type: none"> • Professional Audio-Video Presentation. • Hands on Learning. • Certificate of Attendance. • Course Material Handout Package. • Metal Chain Wear Scale. • Group Picture. 	\$200 Per Person \$500 Minimum		
Site Surveys <ul style="list-style-type: none"> • Two Person Teams from Tsubaki. • Chain Identification and Drawing. • Wear Life Estimate. • Identify Condition and Critical Points. • Establish Regular Follow-Up Schedule. • Report will be provided within 1 week of survey completion. 	\$80 Per Person Per Hour \$500 Minimum Charge Total Additional Charges: Travel Time and Accommodations		
Application Troubleshooting and/or Wear Analysis <ul style="list-style-type: none"> • Tsubaki Technical Services Staff Site Visit. • Initial Evaluation. • Full report will be provided within 48 hours of completion of site visit including selection verification. 	\$80 Per Person Per Hour Additional Charges: Travel Time and Accommodations		
Facility Tour and Full Day Seminars <ul style="list-style-type: none"> Sprocket Manufacturing Facility Tour • Learn the techniques and processes used in sprocket production. Various Seminar Topics Available: <ul style="list-style-type: none"> • Maintenance • Troubleshooting • Basic and Advanced Product Selection • Chain Academy (Basic School) (Meals / snacks / beverages may be provided).	\$150 Per Person \$500 Minimum (Above prices do not include travel or accommodations)		
Failure and/or Wear Analysis <ul style="list-style-type: none"> • A full report will be provided within 48 hours and will include photos, failure/wear causes, effects and solutions. • If more time (ie. over 48 hours) is required to complete the final report, we will provide the findings to date in a preliminary report. 	\$200 Full Report Additional charges may be incurred if sample needs to be sent for outside laboratory work		
Sample Identification <ul style="list-style-type: none"> • Chain Number and Sketch. 	Tsubaki - Free Competitor - \$50		
Chain Selection: <u>Simple Selection:</u> A report that indicates selection process only. <u>Intermediate Selection:</u> Detailed Report. Drawing of Selected Product. Calculations. Double Check Sign Off. <u>Advanced Selection (includes all of above plus:)</u> Expected Life Estimate. Maintenance Requirements and Schedule.	Simple Less than 1 Hour Free Intermediate 1-3 Hours \$200 Advanced 3 Hours or More \$80 Per Hour		

*Plus All Applicable Taxes